

REQUEST FOR PROPOSALS

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HOUSTON COMMUNITY COLLEGE SYSTEM

REQUEST FOR PROPOSALS - SUMMARY

Date: December 14, 2006 Project Title: Web Content and Portal Implementation Services Project No.: 07-12

SUBMIT INQUIRES TO:

 ISSUED BY:

 Houston Community College System

 Name: Denise McGuire

 Title: Purchasing Supervisor

 3100 Main Street (11th Floor) Houston, Texas 77002

Telephone: (713) 718-7430 Fax: (713) 718-2113 Email: denise.mcguire@hccs.edu _____

Project Overview:

The Houston Community College System ("HCC") is seeking proposals from qualified firms for the implementation of Web Content and Portal applications that is compatible with Vignette.

Definitions:

- A **portal** is a web site that offers a broad array of information, resources and services tailored or targeted to users based on individual logins.
- '**Content**' refers to the visual or aural content that is encountered on websites. It may • include, among other things: text, images, sounds, videos and animations.
- A content management system is a system that is used to manage the content • displayed on a web site or portal. It provides the ability to decentralize the functions of content management including the creation and posting of content based on defined rules and workflow.

HCCS has invested in the Vignette suite of software that provides for the lifecycle management and delivery of content (and related capabilities) to users via a personalized web portal. In addition, HCCS has invested in hardware from Sun and database software from Oracle to run the Vignette software. These components are described in further detail in Attachment 3.

This solicitation invites gualified vendors to submit proposals to partner with HCCS to implement the core Vignette Portal and Content Management technologies to meet our strategic business needs.

Contract Approval:

This Procurement is subject to approval by HCC Board of Trustees. Subsequent to Board approval, the only person authorized to commit HCC contractually is the Chancellor or designee.

____Mandatory Pre-Proposal Meeting: ___X___Not mandatory A pre-proposal meeting will be held in the Purchasing Department, 3100 Main Street (11th Floor, Room #11A07) Houston, Texas 77002 on January 4, 2007 at 2:00 (local time).

Proposal Due Date/Time: HCC will accept proposals to provide the required Web Content and Portal Implementation Services until 4:00 p.m. (local time) on January 11, 2007. Proposals will be received in the Purchasing Department, 3100 Main Street (11th Floor, Room 11A06), Houston, Texas 77002.

<u>Contract Term</u>: The contract term for contract(s) awarded resulting from this solicitation will be for two (2) years.

HCC is an equal opportunity/educational institution, which does not discriminate on the basis of race, color, religion, national origin, gender, age or disability.

HCC reserves the right to accept or reject all or any part of any proposal, waive any technicalities or irregularities in the proposal documents and consider the proposal for award.

This Request for Proposal does not obligate HCC to award a contract or to pay any costs incurred by a proposer in the preparation or submission of a proposal.

INSTRUCTIONS TO PROPOSERS

1. Introduction

HCC is seeking proposals under the negotiated method of procurement from qualified firms interested in providing Implementation Services in accordance with the Scope of Services contained in this solicitation (Attachment No. 3).

2. Proposal Submittal

Proposer(s) shall submit one (1) original and seven (7) copies of the technical and price proposal to the address shown below by the date and time specified in this solicitation. In addition to the technical and price proposal, each proposer must complete and return the following documents, if appropriate:

- Attachment No. 1 Proposal/Award Form
- Attachment No. 4 Determination of Good Faith Effort
- Attachment No. 5 Small Business Unavailability Certificate
- Attachment No. 7 Contractor & First Tier Subcontractor/Supplier Participation Form
- Attachment No. 8 Non-Discrimination Statement
- Attachment No. 9 Certification & Disclosure Statement
- Attachment No. 10 Affidavit Form
- Attachment No. 11 Business Questionnaire
- Attachment No. 12 Assurance of SBDP Goal

The envelope containing a proposal shall be addressed as follows:

- Name, Address and Telephone Number of Proposer;
- Project Description/Title;
- Project Number; and
- Proposal Due Date/Time.

All proposals shall be submitted to the following address:

Houston Community College System Procurement Operations 3100 Main Street (11th Floor) Houston, Texas 77002 Ref: Project No. 07-12 Attn: Denise McGuire

3. <u>Eligibility for Award</u>

- a. In order for a proposer to be eligible to be awarded the contract, the proposal must be responsive to the solicitation and HCC must be able to determine that the proposer is responsible and has the resources and capacity to perform the resulting contract satisfactorily.
- b. Responsive proposals are those complying in all material aspects of the solicitation. Proposals, which do not comply with all the terms and, conditions of this solicitation will be rejected as non-responsive.
- c. Responsible proposers as a minimum must:
 - a. Have adequate financial resources, or the ability to obtain such resources as required during the performance of the contract.
 - b. Be able to comply with the required performance schedule, taking into consideration all existing business commitments.

- c. Have a satisfactory record of past performance.
- d. Experience with Vignette Portal implementation
- e. Local representation.
- f. Have necessary personnel and management capability to perform the contract.
- g. Be qualified as an established firm regularly engaged in the type of business necessary to fulfill the contract requirements.
- h. Certify that the firm is not delinquent in any tax owed the State of Texas under Chapter 171, Tax Code; signing and submitting the proposal is so certifying.
- i. Be otherwise qualified and eligible to receive an award under applicable laws and regulations.
- d. In addition, because the impact of this initiative is broad, touching nearly all aspects of our institution, we must minimize risk as much as possible. Accordingly, proposers must meet the following set of mandatory requirements in order to be considered. HCC, in its sole discretion, reserves the right to determine whether any proposer meets the minimum eligibility standards, to determine whether a proposal is responsive, and to select a proposal which best serves our financial and program objectives. HCC reserves the right to evaluate all proposals based on whether proposers have;
 - 1. Relevant higher education knowledge and experience;
 - 2. Successful performed installations of an equal or greater project of similar size, type and complexity, within academic institutions;
 - 3. Demonstrated a track record of acceptable performance on similar projects, to be evaluated from comments of bidders references;
 - 4. Specific knowledge about the HCC organization;
 - 5. Have a clear understanding of the HCC strategy and approach to rolling out the implementation;
 - 6. The ability to develop a fully operational system as jointly defined, portions of which can be installed and functioning within the agreed upon time frames;
 - 7. The ability to commit to a multi-phase project with implications for long-term support;
 - 8. The ability to provide timely on site resources and support to HCCS.

4. Proposal Requirements

Proposers shall provide a detailed implementation plan and Scope of Work proposals which address the three project phases identified in Attachment 3, Section 9 and Attachment No. 2. This will include an immediate Phase I statement of work which includes installation, configuration of the Vignette software and configuration/development/deployment of the capabilities as defined.

5. <u>References</u>

Please list references of at least three (3) academic institutions that are currently using Vignette Web Content and Portal implementation in production under similar circumstances. Upon successfully meeting mandatory requirements, HCC may contact some or all of these references to better understand your past services and performance levels.

References should be of comparable size and complexity to HCC. For each reference, proposers must state contact names and telephone numbers and a brief description of the nature and outcome of each project.

Reference information shall be considered in determining pre-qualification and may also be considered within the evaluation process in determining compliance with applicable criteria.

HCC may contact references furnished by the proposers, in addition to other individuals not furnished by proposers. HCC shall not be limited to specific contacts at any reference

company. HCC reserves the right to obtain and use, in its evaluation, information from sources furnishing incorrect and/or incomplete reference information may lead to proposers' elimination from consideration for award.

Proposer(s) may be requested to submit additional written evidence verifying that the firm meets the minimum criteria necessary to perform the requirements of the solicitation and be determined a responsible proposer. Failure to provide any requested additional information may result in the proposer being declared non-responsive, and the proposal being rejected.

6. <u>Preparation of Proposal</u>

a. <u>Technical Proposal:</u>

The technical proposal shall include, as a minimum, the following information:

- <u>Cover letter</u>: The cover letter shall not to exceed <u>3</u> pages in length, summarizing key points in the proposal.
- **Project Management and Services**: This section shall include the management and technical approach as well as a description of all services offered by the proposer. Include an organizational chart, which includes "key" staff members and their respective responsibilities for this project. Provide a detailed management plan with defined lines of authority and proposer's commitment to utilize HCC students in an internship capacity with the firm. HCC requires a project single point of contact regardless of the number of contractors/consultants working on the project for the proposer. Provide specific knowledge about the HCC organization, a clear understanding of the HCC strategy and approach to rolling out the implementation, and the ability to provide timely on-site resources and support to HCC.
- <u>Qualifications and Experience of Firm:</u> This section shall include a description of the firm, including firm's history and experience in higher education, size and professional staff composition. Include a description of the firm's past and current contracts/assignments as related to successful installations of equal or greater size, type and complexity, and a demonstrated successful track record on similar projects which are related to the type of services, required by this solicitation. This section shall also include a detailed description of the proposer's ability to develop a fully operational system within agreed upon time frames, and the ability to commit to a multi-phase project with implication s for long term support.
- <u>Qualifications and Experience of Personnel</u>: This section shall include a projectstaffing plan including resumes for all proposed "key" staff members who will be assigned to this project. If personnel substitutions are contemplated on a contingency basis, they should also be identified.
- <u>Small Business Participation</u>: This section shall include a clear statement of the firm's commitment and plan to meet the small business goal specified in this solicitation.

b. Price Proposal:

The price proposal shall be clearly identified as such in the technical proposal documents. (Refer to Attachment No. 2 Schedule of Items and Prices).

7. Evaluation Criteria

An Evaluation Committee ("Committee") will review all proposals to determine which proposers have qualified for consideration according to the criteria stated herein. The committee's evaluations will be based on all available information, including qualification statements, subsequent interviews, if necessary, reports, discussions, reference checks, and other appropriate checks. The highest rated proposer(s) evaluated by the Committee **may** be invited to make an oral presentation of their written proposal to the Committee and/or the HCC Board of Trustees. Proposals will be evaluated using the following criteria:

FACTOR	Percentage Weight
 Project Understanding and Management: Qualifications and Experience of Firm: Qualifications and Experience of Personnel: References Small Business Commitment: Price Proposal 	30% 30% 10% 15% 5% <u>10%</u> Total: 100%

8. Contract Award

Award will be made to the responsive, responsible proposer whose proposal conforms to this solicitation and offers the best value to HCC, price and other factors considered. HCC may award a contract, based on initial proposals received, without discussion of such proposals. Accordingly, each initial proposal should be submitted on the most favorable terms from a price and technical standpoint, which the proposer can submit to HCC.

9. Postponement of Proposals Due Date/Time

Notwithstanding the date/time for receipt of proposals established in this solicitation, the date and time established herein for receiving proposals may be postponed solely at HCC's discretion.

10. Oral Presentations

During the process of selecting a company to provide the required services, oral presentations may or may not be held. Each proposer should be prepared to make a presentation to HCC. The presentations must show that the proposer clearly understands the requirements of the solicitation, and has a strategic plan and approach to complete the work.

11. Small Business Development Program (SBDP)

- a. HCC has adopted a Small Business Development Program for small businesses attempting to provide goods and/or services as prime contractors or as subcontractors to other prime contractors to HCC. The program is designed to prevent discrimination by ensuring that small, underutilized and disadvantaged businesses are informed and prepared to compete for HCC procurements. HCC will neither discriminate nor select vendors on the basis of race, color, national origin, religion, gender, age or disability in its procurement selection process.
- b. Small businesses whose gross annual income averaged over the past three (3) years does not exceed the Small Business Administration's size standard as specified in 13 CFR Part 121 are eligible to apply for participation in the program.
- c. For this solicitation, HCC has established **35%** percent of the total amount of the proposal as its goal for Small Business participation.
- d. <u>Good Faith Efforts:</u> HCC will make a good faith effort to utilize small businesses in all contracts. The annual program goals may be met by contracting directly with small businesses or indirectly through subcontracting opportunities. Therefore, any business that contracts with HCC will be required to make a good faith effort to award subcontracts to small businesses. The subcontracting goal applies to all vendors regardless of their status By implementing the following procedures, a contractor shall be presumed to have made a good faith effort:
- e. To the extent consistent with industry practices, divide the contract work into reasonable lots.

- f. Give notice to SBDP eligible firms of subcontract opportunities or post notices of such opportunities in newspapers and other circulars.
- g. Document reasons for rejecting a firm that bids on subcontracting opportunities.

12. Small Business Compliance

To ensure compliance with any stated small business participation goal, the selected contractor will be required to meet with the HCC Buyer and the HCC Small Business Representative at the 50% and 75% completion phases/dates of the project, to verify small business participation activity and to ensure compliance with the stated small business goal, if any.

13. Prime Contractor/Contracts for Services

The prime contractor must perform a minimum of 30% of any contract for services with its labor force and or demonstrate management of the contract for services to the satisfaction of HCC.

14. Internship Program

- a. HCC is expanding its student internship program. All vendors are encouraged to make a commitment to utilize certain HCC student(s) in an internship capacity with the company under any resulting contract for services required under this solicitation. The selected contractor will be expected to pay the student(s) at least the minimum wage required by law. HCC will provide the selected contractor with the name of student(s) eligible to participate in the internship program.
- b. For additional information regarding the internship program, please contact Dr. Freddie Wade, Director of Workforce Program Initiatives at (713) 718-7596.

15. Prohibited Communications

Except as provided in exceptions below, the following communications regarding a particular invitation for bids, requests for proposal, requests for qualifications, or other solicitation are prohibited:

- [1] Between a potential vendor, service provider, bidder, offeror, lobbyist or consultant and any Trustee;
- [2] Between any Trustee and any member of a selection or evaluation committee; and
- [3] Between any Trustee and administrator or employee.

The communications prohibition shall be imposed on the date that responses to the solicitation are due or received, whichever is first.

The communications prohibition shall terminate when:

- [1] The contract is awarded by the Chancellor or his designee; or
- [2] The award recommendations are considered by the Board at a duly-noticed public meeting.

In the event the Board refers the recommendation back to staff for reconsideration, the communications prohibition shall be re-imposed.

The communications prohibition shall not apply to the following:

- [1] Duly noted pre-bid or pre-proposal conferences.
- [2] Communications with the HCC General Counsel.
- [3] Emergency contracts.
- [4] Presentations made to the Board during any duly-noticed public meeting.
- [5] Unless otherwise prohibited in the solicitation documents, any written communications between any parties, provided that the originator shall immediately file a copy of any written communication with the Board Services Office. The Board Services Office shall

make copies available to any person upon request.

[6] nothing contained herein shall prohibit any person or entity from publicly addressing the Board during any duly-noticed public meeting, in accordance with applicable Board policies, regarding action on the contract.

16. Drug Policy

HCC is a drug-free workforce and workplace. The manufacture, sale, distribution, dispensation, or use of illegal drugs or alcohol by vendors or contractors while on HCC's premises is strictly prohibited.

17. **TAXES**

HCC is tax exempt as a governmental subdivision of the State of Texas under Section 501C (3) of the Internal Revenue Code. Limited Sales Tax Number: 1-74-1709152-1.

18. Explanation to Proposers

Any explanation desired by a prospective proposer regarding the meaning or interpretation of the solicitation documents must be requested in writing and with sufficient time allowed (a minimum of seven (7) calendar days before the date set to receive proposals) for a response to reach prospective proposers before the submission of their proposals. Any HCC response will be in the form of an amendment of the solicitation or an informational letter. The response will be made available to all prospective proposers via HCC website at <u>www.hccs.edu</u>. Receipt of any amendment(s) issued by HCC shall be acknowledged with the proposal submission.

19. Texas Public Information Act

HCC considers all information, documentation and other materials requested to be submitted in response to this solicitation to be of a non-confidential and/or non-proprietary nature, and therefore, shall be subject to public disclosure under the Texas Public Information Act (Texas Government Code, Chapter 552.001, et seq.) after a contract is awarded.

20. Appropriated Funds

The purchase of service or product, which arises from this solicitation, is contingent upon the availability of appropriated funds. HCC shall have the right to cancel the resulting contract at the end of the current fiscal year if funds are not allotted for the next fiscal year to continue the resulting contract. If funds are withdrawn or do not become available, HCC reserves the right to cancel the resulting contract by giving the selected contractor a thirty (30) day written notice of cancellation without penalty. Upon cancellation of the resulting contract, HCC shall not be responsible for any payment of any service or product received that occur after the end of the current contract period. HCC fiscal year begins on September 1 and ends on August 31st.

HOUSTON COMMUNITY COLLEGE SYSTEM

REQUEST FOR PROPOSALS

PROPOSAL /CONTRACT AWARD FORM

Project Title:Web Content and Portal Implementation ServicesProject No.:07-12

In compliance with the requirements of this Request for Proposals for Landscaping and Grounds Maintenance Services, the undersigned hereby proposes to furnish all necessary resources required to perform the services in accordance with the Technical & Price Proposal dated ______, and as mutually agreed upon by subsequent negotiations, if any.

.....

Receipt of Proposal Amendment(s)

The undersigned acknowledges receipt of the below listed amendment(s). (List amendment number & date.)

Amendment Number(s)

Date

Name of Proposer (Type or Print)

Business Address (Type or Print, include "zip code")

Signed By (Sign in ink; type or print name and title under signature)

Page 2 of 2 Attachment No. 1 Cont'd

ACCEPTANCE AND CONTRACT AWARD FORM

(Note: This page will be completed by HCC.)

Purchase Order No._____ (for payment purposes only) Project No. 07-12

Contractor to perform the work required herein in accordance with Purchase Order(s) issued by HCC and the Terms and Conditions of Purchase posted on the HCC website at <u>www.hccs.edu</u>, incorporated herein by reference, and the prices, scope of services and general terms and conditions attached hereto and made a part hereof.

HOUSTON COMMUNITY COLLEGE SYSTEM

Executed for and on behalf of the Houston Community College System pursuant to approval by the Board of Trustees on ______, 2007

Signed By: _____

Name:Michael KymeTitle:Executive Director, Procurement Operations

SCHEDULE OF ITEMS AND PRICES

For

Web Content and Portal Implementation Services

The Proposer/Contractor shall furnish all resources and services necessary and required to provide Implementation Services, in accordance with the **scope of services**, and the general terms and conditions of the sample contract documents for the price(s) listed below.

	Description of Work/Item(s)	Total Proposed Price
001	Phase I Foundational Implementation	\$
002	Phase II Extended Implementation	\$
003	Phase III Internal Implementation	\$

Total Proposed Price (Item Nos. 001 to 003): \$_____

SCOPE OF SERVICES FOR Web Content Management and Portal Implementation

HCC PROJECT No. 07-12

Scope of Services

Summary

HCCS has embarked on a project to define and implement a portal and content management system. By these terms, we mean:

- A portal is a web site that offers a broad array of information, resources and services tailored or targeted to users based on individual logins.
- 'Content' refers to the visual or aural content that is encountered on websites. It may include, among other things: text, images, sounds, videos and animations.
- A content management system is a system that is used to manage the content displayed on a web site or portal. It provides the ability to decentralize the functions of content management including the creation and posting of content based on defined rules and workflow.

This solicitation invites qualified vendors to submit proposals to help HCCS implement the core **Vignette** Portal and Content Management technologies already in existence at the institution, to meet our strategic business needs.

Background

HCCS is in the process of significant institutional change, specifically within the areas of information technology and how the institution uses technology to support the needs of our business. Beginning in October 2004, HCCS began a process of self-evaluation to determine fresh approaches to the institutions' usage of technology to address core business problems. This evaluation process was thorough and solicited in-depth business input from stakeholders across HCCS. The end result was the *Houston Community College System Strategic Technology Road Map 2015.* The plan is designed to illustrate a game plan to strengthen HCCS capabilities and competitiveness while helping to build new ones (capabilities) that may not exist today. <u>Copies of this document are available on the HCCS IT website at http://it.hccs.edu</u> A core recommendation of the road map is a goal of "Strategic Alignment", meaning a better alignment of current and future IT products and services with the Systems' vision and needs. Such a philosophy and focus will move the organization from a position where IT functions primarily in a passive, Support Mode into what the roadmap describes as an offensive, Strategic Mode.

The HCCS Roadmap identifies a number of solution paths and activities; many of these activities are currently underway. One of the short term activities was the development of a comprehensive portal strategy; this work is now complete and HCCS seeks to implement the technologies we already have in house to support our vision and business strategies.

2. Portal Strategy

The HCCS Portal Strategy represents our documented vision, guiding principles, and goals for this portal initiative. It also outlines the high level phased plan for the implementation of project capabilities and initiatives that will drive application integration, application development, portal deployment, managed content priorities and design.

3. Vision

The HCC portal will provide access to educational opportunities and services, anywhere, anytime, to facilitate the achievement of the students lifelong learning goals.

4. Guiding Principles

HCCS Guiding Principles are the criteria used to validate and influence the decision-making of the

initiative. These are the base assumptions underlying the initiatives.

5. The HCCS Guiding Principles are as follows:

- HCCS culture is valued, and the governance mechanisms of this initiative will reflect HCCS.
- Shared accountability, meaning the initiative will be measurable, able to show progress. It will involve the full participation & buy-in by management & leadership.
- Available & Accessible. HCCS is currently in the process of developing and implementing a 24x7 support strategy and policies and relevant service outcomes indicators. This will serve to ensure that the portal will be available to the highest standards of the college; 24x7, open yet secure, user friendly to all users, remotely accessible.
- Responsible & Compliant. The portal initiative will comply with college policy & procedures. It will reflect HCCS values. It will complement and work in accordance with the HCC Strategic Technology Road Map 2015. It will comply with all relevant federal and state regulations, which includes ADA Section 508 (Americans with Disabilities Act), FERPA (Family Educational Rights and Privacy Act), and CIPA (Children's Internet Protection Act).
- Governance policies will be practical and actionable.
- HCCS will utilize contractor staff only to the extent necessary to ramp internal staff capabilities & confidence. All implementation teams will be blended between contractor staff and HCCS.

6. Goals

Based on a broad interview process of the leadership across our institution, we have defined students as the primary target group our of initial phases of the portal deployment. Accordingly, HCCS has identified the main goals of the Portal and Content Management System which are ultimately about serving our students. This includes simplifying how information is created, managed and delivered, and to make information and services accessible in the way that students think about them, not by how they are organized or departmentalized in the district. The goals are succinctly summarized as follows:

- Streamline the Student Enrollment Process
- Promote Student Success
- Enhance the Student Experience

7. Capabilities Requirements

Capabilities are the portal or website technical features that will be implemented to support a strategy for achieving our goals. Many of the required capabilities are broad in nature and support multiple strategies. The table below provides a convenient summary of the many capabilities which will be implemented.

TABLE 2: PORTAL CAPABILITIES SUMMARY	
Active Directory Integration	PeopleSoft Info Retrieval
Calendar Events	Remote Access
Directories	Rich Search
Locator	System-wide Calendar
Online Help	Single Sign-On
FAQ	 Student-centric navigation
How-to's	Surveys
Localized Branding	 Standard Look and Feel
Maps	Taxonomy
 Operational Tracking and 	Timely Content
Monitoring	Workflow
 Personalized Content and Services 	

8. Capabilities Prioritized

Many of the capabilities in Table 2 above are focused on the students as the primary target group and have the potential for immediate and long term benefit. These capabilities have been identified as priority for HCCS and are defined in more detail below:

- Standard Look and Feel This capability refers to creating a set of images/graphics and visual layout structures that are repeatable, standard and manageable, yet allow the flexibility and localized control and appearance needed by the various components of HCCS (colleges, key departments). It is anticipated that implementing this capability immediately will provide dramatic effect since it will appear very different from the existing HCCS web presence. This will signal our students that change for the better is underway and create 'buzz' which is central to driving user adoption. It is expected that this look and feel will provide placeholders for those areas of the HCCS web presence not implemented in initial phases.
- Student-centric Navigation This capability refers to creating an intuitive navigation structure that is more relevant to how students think and wish to access information and services from the institution. This navigation will take the best practices as established by both the corporate sites frequented by students (online banking, Amazon.com, mySpace, etc.) as well as the academic sites which have clearly excelled at achieving their mission(s). Furthermore, it is expected that this capability will dovetail with a parallel HCCS business need to adopt a standardized enrollment application for higher education institutions in the State of Texas.
- System-wide Calendar This capability refers to an orderly monthly list: which will be comprised of planned events or activities, giving dates and details. Because the implementation of a calendar that will feature all events and activities across the institution is so broad in scope, it is anticipated that it provides a good use case for HCCS to introduce the institution to the discipline of web publishing, or content management and the related governance model which this will necessitate. Once begun, the process of web publishing can be replicated with new topical areas, departments, colleges, etc.
- **Prospective Student 'Funnel'** This capability refers to creating an intuitive, stepby-step process that will route prospective students through a friendly process that meets their needs as they explore enrollment at the institution. It is described as a 'funnel' because its means of capturing and recruiting prospects will be broad but it will narrow down and route them in a self-service manner towards either enrollment, future interest or opt-out options.

9. Overall Project Timeline

The implementation would take a phased approach;

Phase I Foundational, Summer 2007

To focus on Student Enrollment by providing an easy to use interface that would provide contextual information to the new student about HCC, including but not limited to programs, locations, transportation, financial aid, child care, etc.

• Phase II Extended, Fall 2007

To focus on the creation of an interactive <u>online application</u>, authentication for role based access, information retrieval from PeopleSoft and a build out for college pages.

• Phase III Internal, Spring 2008

To focus on continued college roll-out, creation of a staff intranet, single sign on, online maps and directories and interactive pages/forms.

The college is interested in a fast-track implementation of Phase I, with a knowledge transfer responsibility throughout the project to HCC staff. The college reserves the right to evaluate the knowledge transfer results at the end of each phase and assess the level of expertise needed in the next phase from the implementation partner, with the goal for the college to become entirely

self sufficient with the products over time. Therefore, the bidder should provide detailed information for each phase of the implementation with the option for HCC to provide staff resources that could potentially lower the cost in phases II and III.

10. Vignette Components

HCCS has purchased the following products from Vignette Corporation. All are various permutations of the overall version 7 product family from Vignette.

- Vignette Application Group suite, including the following;
- Vignette Taxonomy and Advanced Search
- Vignette Process and Workflow Modeler
- Vignette Web Log Reporting
- Vignette Process Monitoring & Metrics
- Vignette Portal
- Vignette Builder
- Vignette Portlets for Microsoft Calendar, Contacts and Email
- Vignette Business Integration Studio
- CPU authorization for 8 Services CPUS and 2 Agent CPUs

11. Sun Hardware

HCCS has purchased the following Sun hardware products.

Qty	Server Type	Model
3	Web	Sunfire T2000 4core, 1.0GHz, 8GB RAM, 2x73
3	Application	Sunfire V240, 2x1.5GHz, 8GB RAM, 2x73
4	Content & Taxonomy	Sunfire T2000 4core, 1.0GHz, 8GB RAM, 2x73
2	Database	SF T2000, 8core, 1.0GHz, 16GB RAM, 2x73

12. Oracle Database Software

HCCS has purchased licenses to the Oracle DBMS system and intends to use this as the foundation for the Vignette deployment.

13. Other Software Components

- a. HCCS intends to deploy the portal initiative with the Tomcat Application Server, at least initially.
- b. HCCS has an Active Directory implementation underway. It is expected that the portal initiative will integrate with and leverage AD in the future as necessary for user authentication, provisioning, etc.
- c. HCCS has purchased PeopleSoft portal with the intent to integrate the PeopleSoft Self-Service application data into the Vignette Portal. If the proposer is able to demonstrate an ability to post self service data directly into the Vignette portal without the need for PeopleSoft portal, without a loss of access control on the data, the PS portal will not be used. However, if this functionality is demonstrated without the requisite security in place, PS Portal will need to be integrated into the Vignette environment.

GENERAL TERMS AND CONDITIONS

1. Contract Award

A response to the solicitation is an offer to contract with Houston Community College System ("HCC") based on the terms and conditions contained therein. Proposals do not become contracts until they are accepted by HCC through issuance of written purchase orders or other duly executed documents.

2. Contract Term

The contract term for contract(s) awarded resulting from this solicitation will be for two (2) years.

3. Interpretation, Jurisdiction and Venue

The Contract shall be construed and interpreted solely in accordance with the laws of the State of Texas. Venue of any suit, right or cause of action arising under or in connection with the contract shall be exclusively in Harris County, Texas.

4. Compliance with Laws

The Contractor shall give all notices and comply with all Federal, State of Texas and local laws. Upon request, the Contractor shall furnish to HCC certificates of compliance with all such laws.

5. <u>Taxes</u>

HCC is tax exempt as a governmental subdivision of the State of Texas under Section 501C (3) of the Internal Revenue Code. Limited Sales Tax Number: 1-74-1709152-1.

6. <u>Termination for Convenience</u>

HCC may, at its option and discretion, terminate or reduce the statement of work or other requirements of the contract at any time, without any default on the part of the Contractor, by giving thirty (30) calendar days written notice thereof to the Contractor.

7. Termination for Default

HCC may terminate the contract immediately for default, by giving written notice thereof to the Contractor, if the Contractor neglects to execute the work properly; performs in an unsatisfactory manner or fails to perform any provisions of the contract. In the event of termination for default, HCC shall have against the Contractor, all remedies provided by law and equity.

8. Ethics Conduct

Any direct or indirect actions taken to unduly influence competitive purposes, to circumvent equal consideration for competitive bidders, or to disregard ethical and legal trade practices will disqualify vendors and contractors from current and future consideration for participation in HCC orders and contracts.

9. Small Business Development Program (SBDP)

To ensure compliance with any stated small business participation goal, the Contractor will be required to meet with the HCC Buyer and the Small Business Representative at the 50% and 75% completion phases/dates of the project, to verify small business participation activity and to ensure compliance with the stated small business goal, if any.

- Withholding of payment until such compliance is achieved or a waiver of the provisions is provided by HCC.
- Revocation of any benefits and incentives provided under the program or suspension or termination of the contract in whole or in part.

10. Changes

HCC shall have the right, at any time, to make changes within the scope of the contract. If such change causes a material increase in the Contractor's cost and/or the time for performance, the Contractor shall so notify HCC in writing within ten (10) calendar days from the date of the contractor's receipt of the notice of change, and an equitable adjustment in the price and/or the time of performance shall be mutually agreed upon between the parties. No such change shall be effective in the absence of express written direction of HCC.

11. Insurance Requirements

The Contractor agrees to comply with the insurance requirements contained in Exhibit H.

12. Indemnification

The Contractor shall hold HCC, its agents, employees, trustees and other officers harmless from any claim or liability asserted against it by reason of the negligence of the Contractor, its agents, servants and employees in the performance of the Contract.

13. Independent Contractor

It is agreed and understood that the Contractor shall be deemed to be an independent contractor in all its operations and activities hereunder; that the employees furnished by the Contractor to perform the services required by the contract shall be deemed to be Contractor's employees or independent subcontractors; that Contractor's employees shall be paid by the Contractor; that Contractor and its employees shall be responsible for all obligations and reports covering social security, unemployment insurance, income tax, and other reports and deductions required by State and Federal law.

14. Assignment

The Contractor may not assign or transfer any of its rights, duties or obligations under this Agreement, in whole or in part, without the prior written consent of HCC. This contract shall inure to the benefit of, and be binding upon, the parties hereto and their respective successors and permitted assigns.

15. Notices

All notices hereunder by either party to the other shall be in writing, delivered personally, by certified or registered mail, return receipt requested, or by overnight courier, and shall be deemed to have been duly given when delivered personally or when deposited in the United States mail, postage prepaid addressed as follows:

Houston Community College System:		Contractor:	
Procurement Operations (11 th Floor)			
3100 Main Street			
Houston, Texas 77002			
ATTN: Michael Kyme,	ATTN:		
Executive Director, Procurement Operations			

16. Invoicing and Payment

The Contractor shall submit an original invoice to the address shown below for the goods or services which have been inspected and accepted by HCC:

Houston Community College System Accounts Payable P.O. Box 667460 Houston, Texas 77266-7460 Reference Project No. 07-12 and the applicable purchase order number. Generally, payment will be made within thirty (30) calendar days after receipt of a properly prepared invoice or acceptance of the goods or services, whichever is later. Payment shall be considered made when HCC deposits the Contractor's payment in the mail or the date on which an electronic transfer of funds occurs.

17. Drug Policy

HCC is a drug-free workforce and workplace. The manufacture, sale, distribution, Dispensation, or use of illegal drugs or alcohol by the Contractor or its employees while on HCC's premises is strictly prohibited. Any violation of this provision by the Contractor or its employees will be considered a breach of contract by the Contractor.

18. Small Business Compliance

To ensure compliance with any stated small business participation goal, the

Contractor will be required to meet with the HCC Buyer and the HCC Small Business Representative at the 50% and 75% completion phases/dates of the project, to verify small business participation activity and to ensure compliance with the stated small business goal, if any.

19. Prime Contractor/Contracts for Services

The prime Contractor must perform a minimum of 30% of any contract for services with its labor force and or demonstrate management of the contract for services to the satisfaction of HCC.

20. Appropriated Funds

The purchase of any service or product under this contract beyond the initial contract period is contingent upon the availability of appropriated funds. HCC shall have the right to cancel this contract at the end of the current fiscal year if funds are not allotted for the next fiscal year to continue this contract. If funds are withdrawn or do not become available, HCC reserves the right to cancel this contract by giving the Contractor a thirty (30) day written notice of cancellation without penalty. Upon cancellation of this contract, HCC shall not be responsible for any payment of any service or product received that occur after the end of the current contract period. HCC fiscal year begins on September 1 and ends on August 31st.

21. Entire Agreement

This Contract and its accompanying exhibits contain the entire understanding of the parties regarding the services or materials provided and supersede all prior agreements, oral or written, and all other communications between the parties relating to the subject matter. This Agreement may not be amended or modified, except by mutual written agreement.

CONTRACTOR AND FIRST TIER SUBCONTRACTOR/SUPPLIER PARTICIPATION FORM

Bidder/offerer presents the following participants in this solicitation and any resulting Contract. All bidders / offerers, including small businesses bidding as prime contractors, are required to demonstrate good faith efforts to include eligible small businesses in their bid submissions as subcontractors and/or suppliers.

CONTRACTOR Business Name: Business Address:		Type of Work to be Performed or Materials Supplied	Indicate if Small Business, DBE, HUB, MBE, etc.	Percenta ge of Contract Effort	Price
Telephone No. :					
Contact Person: SUBCONTRACTORS					
Business Name:		-			
Business Address:					
Telephone No. :					
Contact Person:					
Business Name:					
Business Address:]			
Telephone No. :					
Contact Person:		-			
SUPPLIERS					
Business Name:					
Business Address:					
Telephone No. :		-			
Contact Person:					
Business Name: Business Address:		-			
Telephone No. :					
Contact Person:					
Submitted by:			TOTAL	\$	
Address:			Contractor	- <u></u>	
Telephone/Fax:	Date:		Subcontractor(s)	⊅ \$	
			Supplier (s):		

HOUSTON COMMUNITY COLLEGE SYSTEM SUBCONTRACTOR / SUBCONSULTANT / SUPPLIER PAYMENT CERTIFICATION FORM

HCC Project No. 07-12

(This form is to be completed by the Subcontractor/Subconsultant or Supplier for each payment received from the Prime Contractor/Consultant.)

AME OF FIRM:	
DDRESS:	
he above firm is a: (check one) Subcontractor Subconsultant Supplier	
hereby certify that the above firm received payment on from in the amoun (date) (enter name of prime contractor) as full payment of Invoice No dated for work performed or materia uring under HCC Project No (enter dates)	
lote: This form shall be completed and signed by an Officer of the firm. Attach this form to each invoice for payment.	
ignature	
rinted or Typed Name	
itle	
ate:	

HOUSTON COMMUNITY COLLEGE SYSTEM PROGRESS ASSESSMENT REPORT OF WORK SUBCONTRACTED FORM

Reporting Period: From _____ To _____

Consultant / Contractor: ______ HCC Project No. 07-12

Total Contract Amount (Prime Contractor) \$ _____

Subconsultant / Subcontractor /	Total Subcontract Amount	Amount Paid This Period	Total Paid to Date
Supplier (Name)		\$	\$

I hereby certify that ______ has made timely payments from proceeds of prior payments, and will make payments within (enter name of prime contractor)

five (5) calendar days of receipt of funds now due from HCC to our subcontractors and suppliers in accordance with contractual arrangements with them.

Note: This form shall be completed and signed by an officer of the firm. Attach this form to each invoice for payment.

Name:	
Signature:	
Title:	
Phone:	
Date:	

INSURANCE REQUIREMENTS

The following coverage and limits are the minimum limits that the Contractor / Vendor are required to carry during performance of the contract for Web Content and Portal Implementation Services, HCC Project No. 07-12:

1. Commercial General Liability for Bodily Injury / Property Damage Limits:

- a. Occurrence / Personal Injury / Advertising / b. Products / Completed Operations \$1,000,000. CSL c. Annual Aggregate \$2,000,000.CSL d. Products Aggregate \$2,000,000. CSL e. Fire, Lightning or Explosion \$1,000,000. CSL f. Medical Expense \$5,000 Per Person 2. Automobile Liability: Bodily Injury / Property Damage \$1,000,000. CSL 3. Workers Compensation: Part A -Statutory
 - Part A Statutory Part B - \$1,000,000 Each Accident \$1,000,000 Policy Limits \$1,000,000 Each Employee

4. Professional Liability

\$1,000,000

The following endorsements and other stated information are required on the Original Certificate of Insurance:

- 90 Day Notice of Cancellation;
- Houston Community College System be named as Additional Insured on all policies except the Worker's compensation;
- Waiver of Subrogation on all policies;
- The assigned Project No. and/or Purchase Order Number.

The Original Certificate of Insurance shall be mailed to Houston Community College System Risk Management Office Post Office Box 667517 (MC-1119), Houston, Texas 77266, indicating the limits, coverage and endorsements as outlined above within 14 calendar days after receipt of written purchase order or some other duly executed contract document.

ATTACHMENT NO. 9 HCC PROJECT NO. 07-12

HOUSTON COMMUNITY COLLEGE SYSTEM

DETERMINATION OF GOOD FAITH EFFORT FORM

Proposer _____

Address _____

Phone _____ Fax Number _____

In making a determination that a good faith effort has been made, HCC requires the Proposer to complete this form and submit supporting documentation explaining in what ways the Proposer has made a good faith effort to attain the small business goal. The Proposer will respond by answering "yes" or "no" to the following and provide supporting documentation:

- (1) Whether the Proposer provided written notices and/or advertising to at least five (5) certified small businesses or advertised in general circulation, trade association and/or small businesses focus media concerning subcontracting opportunities.
- (2) Whether the Proposer divided the work into the reasonable portions in accordance with standard industry practices.
- (3) Whether the Proposer documented reasons for rejection or met with the rejected small business to discuss the rejection.
- (4) Whether the Proposer negotiated in good faith with small businesses, not rejecting qualified subcontractors who were also the lowest responsive bidder.

NOTE: If the Proposer is unable to meet the solicitation goal or if any of the above items (1-4) are answered "no", the Proposer must submit a letter of justification.

Signature of Proposer

Title

Date

(Name)

ATTACHMENT NO. 10 SMALL BUSINESS UNAVAILABILITY CERTIFICATION FORM

Ι, _

(Title)

Of _____(Business name)

_____, certify that on the date shown below, I contacted the following small business(es) to obtain a Bid for Materials or Services to be utilized on HCC Project No. _____

DATE CONTACTED	SMALL BUSINESS	TELEPHONE NO.	CONTACT PERSON	MATERIALS OR SERVICES	RESULTS
1.					
2.					
3.					
4.					
5.					
6.					

To the best of my knowledge and belief, said small business was unavailable for this solicitation, unable to prepare a proposal or prepared a proposal that was rejected for the reason(s) stated in the RESULTS column above.

The above statement is a true and accurate account of why I was unable to award a subcontract(s) or supply orders(s) to the small business listed above. NOTE: This form to be submitted with all Proposer's documents for Waiver of small business participation. (See Instructions to Proposers)

Signature: _____

(Proposer)

\$	ATTACHMENT	NO. 11 DEVELOPMENT QUESTIONN	AIRE
Contrac	ctor and First Tier Su eturn them in a sepa Houston Commu		on ed to:
FIRM NAME:			
FIRM ADDRESS:			
TELEPHONE:		-	
FAX NUMBER:			
EMAIL ADDRESS:			
CONTACT PERSON'S NAME AND PHONE	E NO		
SIGNATURE OF FIRM'S AUTHORIZED O	FFICIAL:		
NAME AND TITLE (Type or Print):			
COMPANY MAJORITY OWNERSHIP	(Check one in each	column)	
<u>ETHNICITY</u>	<u>GENDER</u>	LOCATION	
African American (AA)	Male	Houston (H)	
Asian Pacific American (APA)	Female	Texas (T)	
Caucasian (C)		Out of State (O)	
Hispanic American (HA)		Specify State	
Native American (NA)		Public Owned (PO)	
Other (O) Specify BUSINESS CLASSIFICATION			
DBE Disadvantaged Business E WBE Women Owned Business HUB Historically Underutilized E	Enterprise	SB Small Business MBE Minority Busines Other:	
Please provide information regarding ce	rtifying agency (if ar	ıy)	
Name of Agency	Certificate	Number E	xpiration Date

NON-DISCRIMINATION STATEMENT

The undersigned certifies that he/she will not discriminate against any employee or applicant for employment or in the selection of subcontractors because of race, color, age, religion, gender, national origin or disability. The undersigned shall also take action to ensure that applicants are employed, and treated during employment, without regard to their race, color, religion, gender, age, national origin or disability. Such action shall include, but shall not be limited to the following: employment, upgrading or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other compensation, and selection for training, including apprenticeship.

Name/Title:		
	(Type or Print)	
Signature:		Date:
Company Name:	(Tupo or Drint)	
	(Type or Print)	
Address:		
Telephone Number: _		

CERTIFICATION AND DISCLOSURE STATEMENT

A person or business entity entering into a contract with HCC is required by Texas Law to disclose, in advance of the contract award, if the person or an owner or operator of the business entity has been convicted of a felony. The disclosure should include a general description of the conduct resulting in the conviction of a felony as provided in section 44.034 of the <u>Texas Education Code</u>. The requested information is being collected in accordance with applicable law. <u>This requirement does not apply to a publicly held corporation</u>.

If an individual: Have you been convicted of a felony?	YES or NO
If a business entity:	YES or NO
Has any owner of your business entity been convicted of a felony	?

Has any operator of your business entity been convicted of a felony?

If you answered yes to any of the above questions, please provide a general description of the conduct resulting in the conviction of the felony, including the Case Number, the applicable dates, the State and County where the conviction occurred, and the sentence. I attest that I have answered the questions truthfully and to the best of my knowledge.

Ву:	Date:
Name:	
Title:	
Business Entity:	
Signature of Firm's Authorized Official:	
State of :	
sworn to and subscribed before me at	
this the day of	, 2007

Notary Public for the State of :

STATE AFFIDAVIT

This company, contractor, or subcontractor agrees to refrain from discrimination in terms and conditions of employment on the basis of race, color, religion, sex, physical handicap, or national origin, and agrees to take affirmative action as required by Federal Statutes and Rules and Regulations issued pursuant thereto in order to maintain and ensure nondiscriminatory employment practices.

Signed:		
Name of Company:		
Address of Company:		
State of :		
Sworn to and subscribed b	pefore me at	
this the	day of	 , 2007.

Notary Public for the State of :

ATTACHMENT NO. 15 BUSINESS QUESTIONNAIRE

FIRM NAME:		
FIRM ADDRESS:		-
		-
TELEPHONE:		
FAX NUMBER:		
EMAIL ADDRESS:		
CONTACT PERSON'S NAME AND PHONE NO. (Type or		
SIGNATURE OF FIRM'S AUTHORIZED OFFICIAL:		
NAME AND TITLE (Type or Print):		
Do you or any officer, partner, owner, sales represent YesN		n Community College System?
If yes, please specify:		_
State in which your home office / headquarters is loca	ated?	
If headquarters is located out of state, does that state If yes, list percentage%	e have preferential treatment on Bids?	
Name of Financial Institution	Contact Person Title	
Please indicate how you became aware of this procure	ement? Source:	

Example: Newspapers (Chronicle, El Dia, Houston Star, African American News, etc.)(Houston Minority Business Council, HCC Website, Chamber of Commerce, etc.)

TYPE OF ORGANIZATION

Individual Partnership	Sole Proprietorship Corporation, Incorporated in
Federal Employer Identification Number Social Security Number, if an individual	
How long in business under present name Number of persons now employed	
BUSINESS CLASSIFICATION	
DBE Disadvantaged Business Enterprise WBE Women Owned Business Enterprise HUB Historically Underutilized Business	SB Small Business MBE Minority Business Enterprise Other:

* HCC is an equal opportunity / educational institution, which does not discriminate on the basis of race, religion, national origin, gender, age or disability. HCC encourages small and disadvantaged businesses to seek procurement opportunities

REFERENCES

List three references (local or otherwise) which have been or are now your customer and at least one in which you have performed comparable work in quantity and scope to that specified in this solicitation.

Name of Firm	<u>Address</u>	Point of Contact	<u>Telephone #</u>
1.			
_			
2.			
3.			
State of :			
Sworn to and subscribed before me	e at		
this the da			

Notary Public for the State of:

ASSURANCE OF SBDP GOAL

The undersigned certifies that he/she has read, understands and agrees to be bound by the small business provisions set forth in this Solicitation. The undersigned further certifies that he/she is legally authorized to make the statements and representations in the Solicitation and that said statements and representations are true and accurate to the best of his/her knowledge. The undersigned will enter into formal agreement(s) for work identified on the **CONTRACTOR AND FIRST TIER SUBCONTRACTOR PARTICIPATION** form conditioned upon execution of a contract with HCC. The undersigned agrees to attain the small business utilization percentages of the total offer amount as set forth below:

Small Business Participation Goal = 35%

The undersigned certifies that the firm shown below has not discriminated against any small business or other potential subcontractor because of race, color, religion, gender, age, veteran's status, disability or national origin, but has provided full and equal opportunity to all potential subcontractors irrespective of race, color, religion, gender, age, disability, national origin or veteran status.

The understands that if any of the statements and representations are made knowing them to be false or there is a failure to implement any of the stated commitments set forth herein without prior approval of HCC's Chancellor or the duly authorized representative, the Bidder may be subject to the loss of the contract or the termination thereof resulting from this bid and could be ineligible for future HCC contract awards.

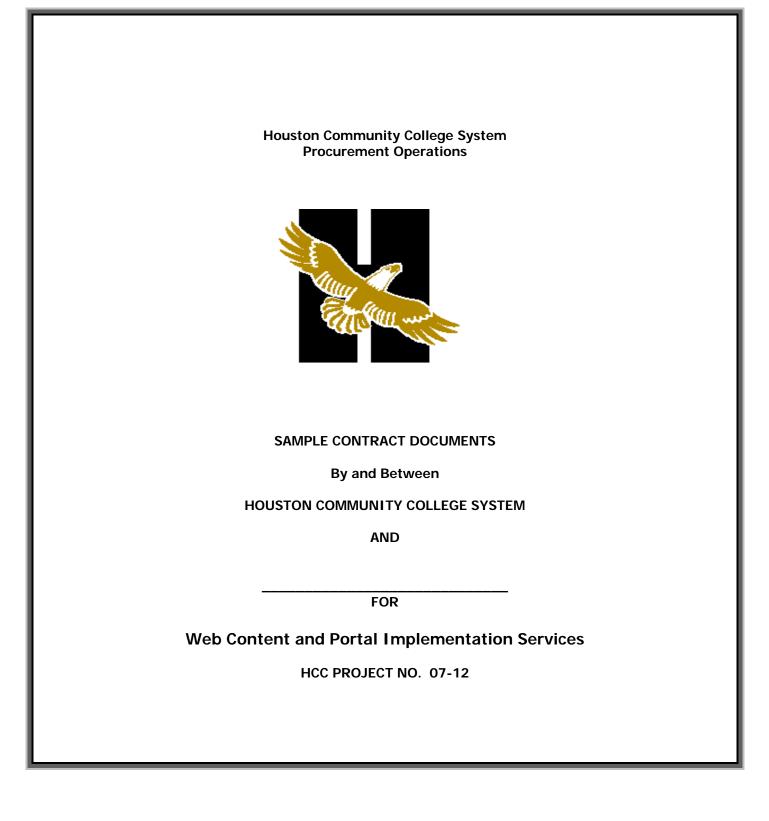
Signature	
Title	_ Date of Signing
Firm Name	
Address	
Telephone Number	

ATTACHMENT NO. 17 HCCS VENDOR APPLICATION

Houston Community College System ("HCC") Procurement Operations has developed an online vendor application system. This system is designed to allow firms or individuals that are interested in doing business with HCC to register online and become part of our vendor database. Once registered, you will receive a password and personal login information that will allow you to modify your vendor information anytime a change occurs with your company. You will have the flexibility to add or delete commodity lines, update phone numbers and contact information, etc. This database will allow HCC to notify, via email, all companies that match the desired commodity criteria for procurement opportunities within HCC. What a great way to never miss out on an HCC bid or proposal opportunity again.

Please take a moment to go to the Houston Community College System Procurement Operations website and register as a vendor. The website address to access the vendor registration form is <u>http://216.119.142.201/HCCS/Supplier_Registration_Form.asp</u>

Once you have completed your application, please print out a copy of the completed application and submit it with your completed bid package. If you do not have internet access you are welcome to use a computer at any HCC library to access the website and register.



SAMPLE CONTRACT EXHIBITS

EXHIBIT A PROPOSAL / AWARD FORM

Note: (Attachment No. 1 of this solicitation may become Exhibit A in the resulting contract.)

EXHIBIT B SCHEDULE OF ITEMS AND PRICES

Note: (Attachment No. 2 of this solicitation may become Exhibit B in the resulting contract.)

EXHIBIT C SCOPE OF SERVICES

Note: (Attachment No. 3 of this solicitation may become Exhibit C in the resulting contract.)

EXHIBIT D GENERAL TERMS AND CONDITIONS

Note: (Attachment No. 4 of this solicitation may become Exhibit D in the resulting contract.)

EXHIBIT E CONTRACTOR AND FIRST TIER SUBCONTRACTOR/SUPPLIER PARTICIPATION FORM

Note: (Attachment No. 5 of this solicitation may become Exhibit E in the resulting contract.)

EXHIBIT F SUBCONTRACTOR/SUBCONSULTANT/SUPPLIER PAYMENT CERTIFICATION

Note: (Attachment No. 6 of this solicitation may become Exhibit F in the resulting contract.)

EXHIBIT G PROGRESS ASSESSMENT REPORT OF WORK SUBCONTRACTED

Note: (Attachment No. 7 of this solicitation may become Exhibit G in the resulting contract.)

EXHIBIT H INSURANCE REQUIREMENTS

Note: (Attachment No. 8 of this solicitation may become Exhibit H in the resulting contract.)